

Client Testimonials

Vince,

I have not had a chance to thank you for such wonderful trip you arranged for Beverly Austin and myself. I didn't know what to expect and it was better than I could ever imagined. I have looked at my pictures a dozen times and each time they bring back memories of the best vacation I have had in years, maybe ever. The guides were so incredible, the hotels just right and the flow of the trip was great. We have commented on how much we loved Florence and the whole area as maybe the highlight of the trip, but in reality each place was unique and gave us a love of Italy. I have spoken highly of your service to several of my friends and have recommended your company to each. I do hope they take advantage of your fantastic knowledge and ability to make travel so enjoyable. Thank you. I will remember this trip for the rest of my life.

*Don Spinar
Lincoln, NE*

Hi Vince!

I just wanted to tell you that my family is having the TIME OF THEIR LIVES!!! Seriously...this trip has been way beyond their expectations. They loved their driver so much that they actually shed a few tears today when they had to say goodbye (my parents are notorious for adopting everyone they come in contact with. Ha ha:). They said the hotels have been amazing, their itinerary perfect! Oh, and then of course....the food!!!

The visit with Rose's family turned out to be amazing. She met her uncle, and more cousins than she ever knew she had! They showed her the exact ROOM where she was born, where she was baptized, and where she lived until they moved to the U.S. (when she was two). Anyway, thank you from the bottom of my heart for organizing this trip for them. This is their dream come true!

*Barbara Cavanagh
Edenton, NC*

Plan-it Italy was wonderful from start to finish. I will only travel this way from this point. Thank you, thank you, thank you for a great vacation.

*Gloria & Tom Buda
New York, NY*

Vince:

Just a quick note to tell you how well things are going in Italy, thanks to you! We had a delightful time in Rome, and especially enjoyed Giorgio as our guide. Then today in San Gimignano, it was such a nice contrast. We are now in Siena, and we think we will never leave this hotel. Thank you for all you have done for us! Your arrangements have been flawless, and Maximo has called twice to check in on us.

What a lucky day for me that we met in the Barnes and Noble bookstore!

Sarah German

Exton, PA

Ciao Vince,

We just received your "Dreaming Italy" post card, and continue to dream. You may not remember us, but you organized a trip to Italy three years ago for me and my wife, Kathy for our 30th wedding anniversary. It was truly the best trip we have ever had, and we talk about it frequently. We recently took a last minute jaunt to France. The contrast between the organization of these two trips was astonishing! You are head and shoulders above any other trip organizer we have ever seen. We loved our trip to Tuscany so much that we plan to return. BUT, we also want to see the Amalfi coast and also spend some time in Sicily. So, needless to say, you will be hearing from us again, and I will continue to recommend you to anyone going to Italy.

I hope that this email finds you and your family happy and well this holiday season.

Ron and Kathy Nath

Winchester, MA

Ciao Vince,

It was a magical dream and exceeded all expectations – it was PERFECT! I felt completely disoriented all day yesterday but am slowly re-acclimating – against every desire – back at work today preparing for my Advisory Board meeting on Monday- blah!

Will call you when I have a moment.

Thanks for everything and hope you are well

Dr. Heather Snyder

Exton, PA

Everything has been amazing!! I'm not sure how we can return to normal life after this trip. We arrived in Castellina in Chianti this evening and would like to make one change if it's not too much trouble. We had a whole day planned on Via Chiantigiana Monday. We'd like to make that a half day. We would meet Miriam as planned, and carry on through lunch and the tour of Castello di Verranzo Vineyard, then return to Castellina. If that would work, you can e-mail me back or have Massimo call us here at the hotel. After seeing this village, we'd like to spend a little more time here. Thanks again for everything. It has been exceptional!!!

*Ron Bailey
Beaver WV*

Vince

Everything was perfect. I will call you with details but we had a great time. It's Monday night at 9 PM and I am going to bed. Got home on time Sun. night and worked today. Thanks for all you help. The guides and drivers were excellent.

Thanks

*Joe Capista
Media, PA*

Vince - I want to thank you very much for the excellent trip we had to Sicily this year. The arrangements were exceptional and the guide, Lorenzo Tarzia, was outstanding. The vehicle provided for our transportation was perfect for our group of six persons and the two drivers of the vehicle were personable and extremely capable. The room accommodations were all of the first order; we liked the accommodations best in Erice because they were the most local in nature and very pleasant. The entire trip was well planned by Plan-it-Italy and very well executed by Lorenzo. Not only did Lorenzo follow the established itinerary, but he also introduced a few extras that met with our approval. The best extra was a trip to the crater on Mt. Etna. We would urge you to include that as part of the routine itinerary for future travelers (but with the warning that it could be difficult for some with respiratory problems or walking disabilities). Again, Vince, thank you for a memorable and wonderful experience.

*Dr. & Mrs. Allen F. Woodhour
Carmel, CA*

Hi Vince,

My husband & I got home from our trip to Italy this past Saturday and I just wanted you to know we had a great time! Everything went smoothly and we were really happy with all aspects of the trip from the hotels to the drivers and guides and the itinerary. We loved the daily plan, the wonderful wine and the wonderful food! Thanks so much for making this a fun trip for us! You really do a great job putting these trips together. By the way, the Ferrari Museum was a really fun stop on our way to Venice. It is located right across the street from the factory and the racecourse so there was a lot to see!

You don't by chance know of someone who does the same kind of trip planning for France, do you? We've got a 2 week trip planned there next year with the first week scheduled at a cooking school in the south of France. We are trying to get the 2nd week planned. If you know of anyone I'd appreciate some guidance!

Thank you again for a wonderful, easy, fun time in Italy!

Susan Daugs

Phoenix, AZ

Dear Vince,

What a wonderful trip! Thank you for all of your help in planning our tour. We wouldn't have changed one thing. We loved Massimo!! He was the best. Without him, I would have never met my relatives in Guilano. His personality, knowledge and expertise contributed to the amazing, emotional experience. We have lots of photos and videos and memories to treasure. We appreciate both your and Massimo's work and would recommend you to all. Sincerely,

Mary Simme

Downingtown, PA

Vince,

What an amazing trip, you really do a great job. I got back and went right to work and have not had time to breath!!

Thanks again and we would love to go to Italy again!!

Robin Gordon,

Villanova PA

Vince,

We have not had time to call you since our return. As you can imagine with two small girls our lives have been non stop since we got home and we are finishing up the last week of school. Derek and I cannot thank you enough for the awesome trip you put together for us. The guides were excellent and the drivers, although they spoke little English, were a lot of fun. We have given your name to many people as we meet for the conference in Rome. You will be hearing from us in the future. Derek will call you, as we want to thank you in person but I wanted to let you know we got your message.

*Thanks for an awesome vacation,
Pam Giddings
Alpharetta, GA*

Good Morning Vince,

Everything down to the small details went very, very well. Our travelers, all of whom have traveled overseas many times and several times to Italy, are very pleased. We greatly appreciate Lorenzo who was great. He made the trip and the traveling a pleasure. He handled the people in the commutes very well, saw that everything was taken care of by the hotel staff, translated, helped with the restaurants and with the menus. Most importantly he made very good suggestions and keep us all on schedule. Very, very good job. Furthermore as person he is a pleasure to be with.

Also those who went on the Rome tour on the day that we went to Bellante were very pleased with the guide that you provided. They raved about him as well.

Plan-It Italy is at the top with all of us. Thank you for making me look good.

*Ciao,
Gene Julian
Wilmington Delaware*

Hi Vince

Dede and I had a great time on our recent trip and, as Debbie already told you, we consider your contribution outstanding. The guides, transportation and accommodations were great. Thank you!!!

*Stan Burg
Buffalo Grove, IL*

Vince—

We have arrived from Italy singing your praises! What a marvelous itinerary you prepared for us, with outstanding guides and accommodations. Everyone was so knowledgeable that Don and I feel we have had a short course in Italian history and art. We loved Florence/Tuscany best of all, but every site was terrific. We are recommended Plan-it Italy to anyone who will listen! And we WILL go back to Italy—and I don't think we will ever voluntarily travel without private guides again!

*Keep in touch,
Bev Austin Lincoln, NE*

Vince,

I'm sorry for the delay in getting a hearty thanks out to you for all of your work in planning the Tuscany trip for the Widener group, as well as your help for our few days in Positano. We had a wonderful time! Max was super, and was a welcome addition to our group. He worked hard to keep everyone happy and was great to be around. The hotels were lovely and the wine tastings and touring was top-notch. We really enjoyed our time away, so a very heart-felt thanks goes out to you.

Take care, have a great summer, and good luck with your future Italy bookings!

*All the best,
Mary and Jim Harris
Widener University*

Vince,

Susan just got back. Great trip! She loved her tour, and seeing our daughter was awesome.

*Thanks for everything!
Rich Friedman
Lancaster, PA*

Vince: you did a great job! First, Massimo and Lorenzo were great. The itinerary was well planned. I think the kids had a wonderful time—the cooking class was a real hit. Lamborghini, well, what can one say? The juxtaposition of the various geographical locations—mountains, farmland, beach and canals—was an excellent diversion for us. I cannot think of anything that should have been deleted. I am certain you heard about us being cast as extras in a Massimo Baldi film being filmed at the Hotel L’Ancora. The owner, Flavia, was a wonderful host and Katie, Bob’s daughter, somehow was instrumental in getting us put in the film. I hope we make it past the cutting room floor. Eddie survived the bike trip. The guides were wonderful on the bike trip. Claudio, who was our guide thru Emilia-Romagna, was wonderful, as was the woman who took care of us in San Marino.

I am certain you will hear from Ed and Luci, but, just wanted to give you my thoughts. A job well done—thank you.

Ciao.

Jeffrey W. Margolies

Bala Cynwyd, PA

Dear Vincent,

The trip was awesome. Thank you so very much for your excellent attention to every detail. I surely intend to return.

With best regards,

Jack E. Fernandez

Tampa, FL

Hi Vince, Just getting back to you - I got your phone message inquiring about our trip. Although it was too short, we did have a wonderful time. Lorenzo is always a pleasure to deal with and is always very flexible, which is important when you have a mix of ages like we usually do. The villa we stayed in was beautiful and full of history, and the staff were very accommodating. All in all, it was again a wonderful and interesting trip. Looking forward to working with you in the future! Thanks for everything . . .

Laurie Campisano

Wayne NJ

Hi Vince,

Just wanted to let you know that Kathy and I had a spectacular time in Italy, all thanks to you. The hotels you chose could not have been better. The places we went to were absolutely perfect. All arrangements went without a hitch. I'll give you more feedback details when we get back to the US, but wanted to let you know how happy we were. Clearly we will be back next year, and definitely will work through you.

Ron Nath

Winchester, MA

We absolutely loved how everything was planned for us. The pick up at the airport, the tour guides coming to our hotel at just the exact time they had said. We appreciate your restaurant suggestions and tried several but also got excellent restaurant recommendations from the hotels. We had excellent meals and loved the Italian food. The hotel staffs were terrific. Thank you so much for planning our trip with such late notice. We had a fabulous time!!

Heidi Cohen

Litiz, PA

Vince,

Just a short note to let you know how wonderful the trip was to Sicily. It was even further enhanced by our tour escort Lorenzo. Lorenzo was there for all of us when we needed him and gave freely of his time and energy. He was a delight, spoke very good English and couldn't have been more helpful, especially to my wife and me. As you know we missed our flight to Milan and therefore didn't arrive Palermo until about 11:30pm. We were tired and my bag didn't arrive on the flight. Lorenzo was there and helped with the baggage claim problem. From our viewpoint a god send. You hired excellent local guides. He went out of his way, and on his own time to meet us the day of our departure and guide us through the Catania airport. As you know only the transport to the airport was covered in our contract. I can't speak highly enough about his professionalism and enthusiasm. The trip wouldn't have been the same without him. Also your itinerary was excellent. We did forego a couple of village visits to go to Mt Etna and I would suggest that Mt Etna be added to Sicily visits. We all had a great time and would recommend Sicily to any one that asks. And if they need an escort, they couldn't do better than Lorenzo. Thanks for the fine experience.

Mike and Judy Magee

Carmel, CA

Hi Vince,

I wanted to thank you so much for connecting us with Cristina. She was fantastic. She is a wealth of Siena knowledge and has quite a sense of humor. She was so informative and my friends all said we got a much richer sense of Siena because of this tour and Cristina's amazing knowledge of Siena's history. I will be sure to recommend her and your company. Many thanks for setting this up for me while you were there.

It all worked out just great!

*Anne Harris
Narberth, PA*

*Hi Vince,
We really enjoyed our visit to Italy and hope to go back very soon. I'll be in touch when that comes about. Francesca was wonderful as a guide through the Vatican. Very knowledgeable and very personable, I would highly recommend her to anyone. Thank you for all your help.*

*Regina Lyons
Downingtown, PA*

Everything was handled so efficiently. We didn't need to worry about anything. What a luxury to have all of our transfers, guides etc. taken care of. This was a trip that all 3 generations will remember for a lifetime. Thank you so much.

*Beth Napolitano
Ambler, PA*

Vince,
Our trip is off to a wonderful start. Hotel Ponte Sisto is amazing; we love the location and the adjoining room is perfect for the family. We have had two excellent meals, and are looking forward to a great day tomorrow.

Best,
Stephen Gleason
Bryn Mawr, PA

Would like all concerned to know how much we enjoyed the company and concern of our Chianti driver Giovanni. He made our trip a pleasurable one!! Indeed we will

miss him!! The Elderly driver to Tivoli drove expertly (Pietro) and seemed to enjoy his work. We experienced this thru his efforts to communicate with us. The guides you employ are extremely knowledgeable. Bravo!!

*Harold Freedman
Boston, MA*

*Vince,
I Can't say enough about our trip. Everything was perfect – hotels, transportation, guides, and especially Elena! Thanks a million. You made our trip a true "lifetime memory"!*

*Joe Vespa
Chester, NJ*

*Thanks Vince for a wonderful trip. You always make things perfect. Looking forward to our next one!
Ciao,*

*Josephine Miller,
Staten Island, NY*

*Vince,
Thanks for putting together such and amazing vacation for Michelle and I. The hotels, food recommendations, tour guides, and transfers were top notch. Massimo's personal phone call, along with the local tour guides made us feel very welcomed and special. It was great hearing your voice on the phone as well reminding us we still had contact back home. This was a perfect fit for us to celebrate our 10th Anniversary. We will cherish our memories of Italy forever thanks to you.*

*Thanks so much,
Todd & Michelle Stare
Thorndale, PA*

*You and your staff did a “HELL of a job” all the way around.
Would highly recommend you to anyone!*

*Gerald Black
San Diego, CA*

*Vince,
Very well run! Guides were all intelligent, fun, courteous – the best.
Really made it for us! Now we are spoiled for anything less.*

*Cindy Yavinsky,
Potomac, MD*

*Thank you Vince for a superb experience when I really needed to come
through for my family! I look forward to using your services again
in the future.*

*Persila Mertz
Lancaster, PA*

*Vince,
We had a wonderful family experience in Italy with memories that will last a
lifetime. We felt like royalty and the attention to detail was excellent –
especially the transportation and local guides.*

*Thanks
Clifford Schlesinger
Bryn Mawr, PA*

Good morning Ryan.

In case you decide to go to Italy, attached is the contact information for Vince Graziani at Plan-It Italy. He did an amazing job of putting together our private tour of Italy. Vince did flights, hotels, all ground transportation between cities and tour guides. The level of coordination and the expertise of all of the local guides was fantastic. I was feeling overwhelmed by all of the logistics of planning the trip until a friend put me in touch with Vince. Within one day, the trip was finalized.

We basically did the "Classic" tour as shown on the website. I would enthusiastically recommend Plan-It Italy for anyone contemplating a trip to Italy.

Please let me know if you have any questions or require additional information.

Best,
Stephen

Vince,
Thanks for putting everything together so well, to the last minute. I know I was not easy to work with. I was just so busy with lots of things.

Italy was awesome and we enjoyed all your ideas and plans! Keep up the great work! We will be back someday to use your services again!

Thanks,
The Duffy's
Glen Mills PA

Vince,
Thank you very much – it was truly a wonderful life experience for our family and friends.

Rosemary Pedley
Glenside PA

Hi Vince,

The jet lag has left and I can finally send you this note. Throughout our trip we kept saying to one another "we have to call Vince when we get home". Vince, we had the most wonderful trip. From start to finish it was a flawless vacation. Every driver, guide and escort was professional and very very punctual which was a surprise to me. The guides spoke exceptional English and we learned so much about the history of Italy.

All four of the hotels were unique and beautiful. I found them to be very clean and the bathrooms modernized. Each had the most elegant decor. I will never forget the day I opened my window in Castellina on a beautiful sunny day and took in the view.

Please feel free to give my name to any of your prospective clients because I will be happy to share what a fabulous and easy time we had thanks to Plan it Italy.

Lynn Diamond
Springfield, PA

I HAVE TO TELL YOU VINCE THAT YOU HIT A HOME RUN WITH THE GRAND HOTEL TIMEO IN TAORMINA. THIS PLACE IS SPECTACULAR AND LEAVES ALL OF US SPEECHLESS. WHAT A WONDERFUL SURPRISE TO LEAVE TO THE END. MAY I ALSO ADD THAT MAX AND LORENZO HAVE REALLY MADE THIS TRIP ASTOUNDING. WE WILL GIVE YOU DETAILS WHEN WE RETURN. CIAO.

**JUDY ROBERTSON
SANTA CLARITA, CA**

Incredible! The Tuscany area is beautiful, the driver, Lorenzo, is extremely accommodating and the guide in Siena was excellent-a Siena native and very knowledgeable of the history of the town. Thanks Vince to you and your group for making our tour of Italy such a great experience!

Louis DePaul's North Wales, PA

Vince

Thank you, thank you, thank you. We're home and recuperating from the most spectacular trip we've had in Europe! Italy was magnificent and doing the Plan-it Italy was breathtaking! The guides were just incredibly knowledgeable, bright and personable. The guides really made the trip. We would have never explored these places with the level of knowledge the guides shared with us. Even my son was in awe with their knowledge. The hotels were terrific, their location was perfect. The B&B in Florence was lovely (around the corner from my son), except since we faced the plaza, very noisy at night! The hotels in Venice and Rome were terrific. (I loved the Ottocento) The staff was very accommodating. Your transfer staff was very efficient and always on time. We especially liked Antonella.

Thanks again for arranging a fantastic trip,
Susan and Ken Forman
Syosset, NY

Hello Vince,

I wanted to thank you for the wonderful experience that you orchestrated for my husband and me. Please pass along our thanks to Massimo, too. The tour guides and assistants were top notch, knowledgeable, and thoughtful. We have become fast friends with our driver, Massimiliani, from Florence. We were with him for 3 different days and he was so nice to us.

We really liked all 3 of the hotels. I was thrilled to have a canal view in Venice and a lake view in Bellagio. The maid service, the fluffy robes and slippers, and the hotel staff made them a great place to stay.

We loved our cooking class in Venice. What a treat! Our instructor was really good and I would highly recommend that event to other people. It was one of our trip highlights and one of our best meals on the trip. My favorite food right now is fried zucchini flowers (stuffed with cheese and basil). From that moment on I searched for fried zucchini flowers in every restaurant. My Italian was very poor and I have a strong "American" accent, so some people didn't understand me. I tried to order the fried zucchini flowers in Bologna, but when the waiter brought us the dish it was a pasta dish that had zucchini in it. That meal turned out to be one of our best, too. Bologna had a great vibe, very hip.

There is just so much to do in Venice and Florence, so I feel like we missed out on a lot. We have a great excuse to go back, for sure. We loved Venice, but we also loved Florence. I loved seeing the small towns in Tuscany, and would love to see more of them another time. Our driver had one of the local take-out food spots in Florence make me fried zucchini flowers (he gave them a day's notice).

Bellagio was a great choice for our final stop. Our hotel was really cute, and so was the town. The town got crowded for the weekend, but it was empty when we got there Friday afternoon. We really enjoyed the ferry rides on the lake and really liked our tour of the villas. It was so nice that we had a message left for us at the hotel confirming our 5 am airport run pick up. The driver didn't seem to speak any English, but he did a great job of driving to the airport that morning.

We are now totally spoiled, and we wouldn't want to go back without our private transfers and private assistants and private tour guides. We saw other travelers hauling their suitcases as they were sightseeing and we talked to other travelers who had to navigate around the train stations.

Thanks again for all of your time and effort. We will be recommending your services to everybody interested in their next trip to Italy. I will also send a note to Dennis Fiandra very soon. I hope that my next trip to Italy will include Rome and the Amalfi Coast, but it will be hard to not return to Venice and Florence.

Best to you,
Tammy Levin
Keller Texas

VINCE,
OUR TRIP WAS FABULOUS AND I WANT TO SAY GRAZIE MILLE!! WE ABSOLUTELY LOVED VERONA - WENT TO THE OPERA; HAD SOME GREAT MEALS; DID THE WINE TOUR - LOVED IT; REALLY LOVED LAKE GARDA. VENICE WAS SPLENDIDO, ESPECIALLY THE HOTEL - WE LIKED VERY MUCH THE HOTEL IN VERONA, ALSO. THE WEDDING WE ATTENDED WAS LIKE BEING ON A MOVIE SET - THE VILLA WAS VERY COOL AND SOME OF OUR FRIENDS STAYED THERE - NICE!

ANYWAY, THANKS SO MUCH FOR THE LAST MINUTE ASSISTANCE - WHEN YOU HAVE A CHANCE, WE WOULD LOVE TO SHARE SOME OF OUR EXPERIENCES WITH YOU.

LOOKING FORWARD TO OUR NEXT TRIP.

EILEEN AND ED RADETICH
HADDONFIELD, NJ

Thank you Vince for helping me plan my trip. It was just perfect and everything we wanted. Couldn't ask for anything else.

*Josephine Miller
Staten Island, NY*

The trip was outstanding! The trip exceeded our expectations. Thank you so much Vince for a great job.

Gina Bagley
Longmeadow, MA

Hi Vince!

I just wanted to drop you a note to say THANK YOU for planning such an amazing trip to Italy for us. It was an incredible 12 days and I am truly sad that the trip is over. We had such a great time, saw unbelievable sites, ate wonderful food and drank a lot of wine. Both Ann and I took many, many pictures. Everything went very smoothly – the hotels, tour guides and drivers were all great. The advice and guidance that you provided to us was very helpful and I really appreciate all of the 'little things' that you took care of which allowed us to move from city to city so easily and stress-free. If I have the opportunity, I will certainly send friends and family to you if they are considering traveling to Italy. The entire experience was truly outstanding.

Thank you again!
Jennifer Lambiase
Philadelphia, PA

This was an absolutely seamless trip. All the running to catch trains, cabs, etc. was removed by reserving the private drivers. They were all very professional , friendly and helpful. Our tour guides in Pompeii and Rome were phenomenal! Very intelligent and knowledgeable but also friendly. If you don't have a tour guide and reserve tickets for the Vatican, Colosseum, the David, etc... you will waste a day waiting in lines. We were at the Vatican at 8:45 am and out by 12:30 pm. You have plenty of time to yourself for the rest of the day. The shopping, dinner and tourist suggestions on our itinerary were extremely helpful. It was a relief while traveling abroad knowing if something went wrong we had a contact in Italy through Plan-it Italy. Our hotel accommodations were perfect. I would stay at both again and recommend them. The tips included with our itinerary about Italy for money, dress, hotels, tipping, weather, etc. were all helpful.

You have a wonderful business and we can't wait to use Plan-it Italy for our next trip in the near future.

Karen Moore
Westville, NJ

Vince,

The trip was wonderful! From the minute we stepped off the plane and were greeted by our driver Marco, to the restaurant recommendations for Rome – every part of the vacation was fantastic. I loved the town of Radda and our hotel staff was so accommodating. The day trips were incredible especially the tour of the vineyards! Elena and Paula did a great job!

Thanks again for helping to plan the perfect get away!

Debbie Apalucci
Media, PA